
Legal Documents

2026

LEGAL INFORMATION

Mateusz Toruń

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1. Website and data controller

The controller of the lex-szarlatan.pl website and of the personal data processed in connection with its operation is:

Mateusz Toruń, attorney-at-law (radca prawny)

For matters relating to the website or to personal data, you may contact the controller: Mateusz Toruń, e-mail: torun.kancelaria@gmail.com, tel.: +48 500 108 246.

2. Website terms of use

§1. General provisions

This document sets out the rules for using the lex-szarlatan.pl website (the “Website”), operated by Mateusz Toruń — an attorney-at-law specialising in the legal aspects of operating in the field of natural and complementary medicine, including the act amending the Act on Patients' Rights and the Patient Rights Ombudsman (the so-called “lex szarlatan”). Using the Website constitutes acceptance of these rules.

§2. Nature of the website

The Website is informational, advisory, and contact-oriented in nature. It presents the current state of work on the act and its practical consequences, divided into content addressed to practitioners and businesses operating in the field of natural and complementary medicine (compliance audits, legal opinions, consultations, ongoing legal advice, document templates, training, representation in inspections and proceedings before the Patient Rights Ombudsman, and in civil disputes) and content addressed to patients and clients using such services (information on their rights and on the possibility of obtaining a consultation and representation).

The Website allows contact with the controller via the contact form operated on mateusztorun.pl, and via booking a free introductory consultation slot in the external scheduling tool Cal.com — the rules for this contact channel are described in §4 below and in the Privacy Policy.

Content published on the Website, including the FAQ answers and the descriptions of individual forms of support, is for informational purposes only and does not constitute legal advice in an individual case. Assessing whether, and to what extent, the act applies to a specific activity always requires an analysis tailored to the specific situation and cannot be replaced by reading the Website.

§3. Rules for using the Website

The user undertakes to use the Website in a manner consistent with the law, good practice, and the Website's purpose. In particular, it is prohibited to:

- provide unlawful content,
- take actions that could disrupt the Website's operation,
- attempt to gain unauthorised access to the Website or its resources,
- use content published on the Website in a manner inconsistent with its purpose, context, or applicable law.

§4. Contact form, contact, and booking a consultation slot

The user may contact the controller in two ways: (1) via the contact form or directly by e-mail, or (2) by independently booking a free, introductory consultation slot (approx. 15 minutes, via video call) in Cal.com, available via the link placed on the Website.

Booking a slot in Cal.com does not constitute the conclusion of a contract for legal services, nor an obligation to conclude one. The introductory consultation is exploratory in nature — its purpose is a joint assessment of whether, and to what extent, the user's situation may be covered by the act, and to establish next steps. A full review of documents, marketing content, or other materials requires a separate engagement (e.g. a compliance audit or a legal opinion).

Sending a message via the contact form or booking a slot does not constitute the conclusion of any contract, nor an obligation to conclude one. The con-

troller may reply to the message or confirm the booking if its content allows this and if the contact is justified.

§5. Copyright

Content published on the Website, in particular texts, descriptions, the guide to the act, the layout of the content, graphics, and materials, is protected by law, including copyright law. Copying, distributing, modifying, adapting, or otherwise using it without the controller's consent is prohibited, except where permitted by applicable law.

§6. Liability

The controller makes every effort to ensure that content published on the Website, including information on the current state of the legislative process, is accurate, up to date, and presented carefully. At the same time, the controller does not guarantee the completeness or suitability of all materials for the user's individual needs, and is not liable for decisions made solely on the basis of reading the Website, without a separate legal consultation.

To the fullest extent permitted by law, the controller is not liable for: the manner in which content available on the Website is used by users or third parties, the consequences of decisions made on that basis, direct or indirect damage resulting from the use of, or inability to use, the Website or the booking tool (Cal.com), temporary unavailability of the Website or the booking tool, and technical errors, service interruptions, unauthorised access, data loss, or other disruptions beyond the controller's control.

§7. Changes

The controller may update the content of this document, in particular in connection with changes in the course of the legislative process concerning the act. The current version is published at www.lex-szarlatan.pl.

3. Privacy Policy

§1. Data controller

The controller of personal data is: Mateusz Toruń, e-mail: torun.kancelaria@gmail.com, tel.: +48 500 108 246.

§2. Scope of data

Depending on the contact channel chosen, the following data may be processed:

- data provided in the contact form: first and last name, e-mail address, the content of the message, and any other data voluntarily provided in it;
- data provided when booking a consultation slot in Cal.com: first and last name, e-mail address, the selected meeting time, and answers to the qualifying questions asked in the booking form (including the type of business activity, whether proceedings are already pending before the Patient Rights Ombudsman, and a brief description of the matter).

§3. Purposes of processing

Personal data may be processed for the purpose of: handling the message sent via the contact form or by e-mail, arranging and conducting the free introductory consultation via Cal.com, allowing the controller to prepare for the conversation based on the information provided, maintaining correspondence, protecting against abuse and ensuring the security of the Website, and the possible establishment, pursuit, or defence of legal claims.

§4. Legal basis for processing

Personal data is processed on the basis of:

- Art. 6(1)(b) GDPR — to the extent necessary to take steps at the request of the data subject prior to entering into a contract, including to arrange and conduct the free introductory consultation;
- Art. 6(1)(f) GDPR — the controller's legitimate interest in maintaining correspondence, handling contact and bookings, preparing for the consultation, protecting the Website, and defending against claims;
- Art. 6(1)(c) GDPR — where processing is necessary for compliance with a legal obligation;
- Art. 6(1)(a) GDPR — where the user has given consent, to the extent covered by that consent.

§5. Voluntary provision of data

Providing data is voluntary, but may be necessary to send a message, book a consultation slot, and receive a response.

§6. Recipients of data

Data may be shared with entities providing technical support for the Website, e-mail, or hosting — solely to the extent necessary for the Website's operation and for handling contact.

In connection with the use of the consultation booking feature, the data of persons making a booking is transferred to Cal.com, Inc., based in the United States, which acts as a processor on the controller's behalf for the purpose of managing the calendar and the booking process. The transfer of data outside the European Economic Area takes place with the appropriate safeguards required under the GDPR, in particular the standard contractual clauses approved by the European Commission. Detailed information on how Cal.com, Inc. processes data is available in that provider's privacy policy.

§7. Data retention period

Data will be retained for the period necessary to handle the correspondence or booking and to conduct the consultation, and thereafter for the time needed for archiving or defending against claims — no longer than necessary.

§8. Rights of the data subject

The data subject has the right to: access their data, rectify their data, erase their data, restrict processing, object to processing, withdraw consent at any time (where data is processed on the basis of consent), and lodge a complaint with the President of the Personal Data Protection Office (UODO).

§9. Cookies

The Website uses cookies necessary for its proper functioning (including remembering acceptance of the cookie banner). The Cal.com booking tool, which the Website links to externally, may use its own cookies and browser storage mechanisms necessary for the proper functioning of the booking form — their use is governed separately by the privacy policy and cookie policy of Cal.com, Inc. Where analytical or marketing cookies are used on the Website, they are activated only after obtaining the user's consent.

§10. Changes to the Privacy Policy

The controller may update this Privacy Policy, in particular in the event of legal, organisational, or technical changes, including changes relating to the external tools used.

4. GDPR information clause for the contact form

The controller of personal data is Mateusz Toruń. Contact: torun.kancelaria@gmail.com, tel.: +48 500 108 246.

Your personal data is processed for the purpose of handling the message sent via the contact form and maintaining the related correspondence. The basis for processing is the controller's legitimate interest (Art. 6(1)(f) GDPR). Providing data is voluntary, but may be necessary to send the message and receive a response. You have the right to access your data, rectify it, erase it, restrict its processing, object to processing, and lodge a complaint with the President of the UODO. Detailed information can be found in the Privacy Policy available at www.lex-szarlatan.pl.

5. GDPR information clause for the consultation booking form (Cal.com)

The controller of personal data is Mateusz Toruń. Contact: torun.kancelaria@gmail.com, tel.: +48 500 108 246.

Your personal data (first and last name, e-mail address, the selected meeting time, and the answers provided in the booking form) is processed for the purpose of arranging and conducting the free, introductory legal consultation, and to allow the controller to prepare for the conversation based on the information provided. The basis for processing is the taking of steps at the request of the data subject prior to entering into a contract (Art. 6(1)(b) GDPR) and the controller's legitimate interest in preparing for the consultation (Art. 6(1)(f) GDPR).

The booking is made via the external tool Cal.com, provided by Cal.com, Inc., based in the United States, which processes your data as a processor on the controller's behalf. The transfer of data to a recipient located outside the European Economic Area takes place with the safeguards required under the GDPR, in particular the standard contractual clauses approved by the European Commission.

Providing data is voluntary, but necessary to make the booking and conduct the consultation. You have the right to access your data, rectify it, erase it, restrict its processing, object to processing, and lodge a complaint with the President of the UODO. Detailed information, including on the transfer of data

outside the EEA, can be found in the Privacy Policy available at www.lex-szarlatan.pl.

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